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The Rolex Oyster: 39 years of advertising history

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Brussels goes to the (camel) races

## PAGE 14



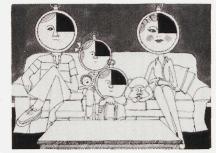
Through the years with Howard Kohl

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Profiles JWT/New York Edith Gilson

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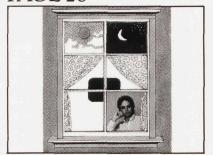
The:15 commercial considered

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The splendors of Spain

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Commercials Down Under: An historic perspective

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Notes from all over

The J. Walter Thompson News is published by J. Walter Thompson Company, 466 Lexington Avenue, New York, N.Y. 10017.

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Send information to Ellen Currie, JWT News, 466 Lexington Avenue, New York, N.Y. 10017, U.S.A. Telephone (212) 210-7863.

want a nice present from Paris. Perfume, perhaps ..." Well, perfume *perhaps*. But we had another suggestion to make, again beautifully illustrated in line. All the ads in this series of fables featured birds of some kind and one refers to the United Birds



General Assembly. Perhaps the whole idea was suggested by Chaucer's *Parlement of Foules*. It's a theory, anyway.

This whimsical work was punctuated in the same year by ads carrying more hard-nosed information. One exam-



ple (5) announces that Kew Observatory had awarded the Rolex Oyster the highest-ever accuracy for a 30mm size wrist-watch.

## The 1950s

We entered the 1950s with a long copy campaign. Each ad carried a single line illustration and probably wouldn't reproduce well here. The ads individually isolated an aspect of the Rolex Oyster as a way into describing all of its qualities. We homed in on the fact that the Oyster case is waterproof, dustproof, climate proof; we spoke of the Perpetual movement (a Rolex

invention), of the Kew Certificate for Accuracy, the Rolex Red Seal, the cyclops window that magnifies the date. As yet there was no day display.

By 1952 we were announcing the return of the gold Rolex Oyster—the first imports since 1939.

Nineteen fifty-two also saw the launch of a superb campaign (6-11, 14,15). It reproduces quite brilliantly on newsprint, though doubtless it will have lost some of its sparkle by the time you see it reduced on these pages. A contemporary trade ad described the campaign like this:

"For many, many years letters telling fantastic stories of the strength and accuracy of Rolex watches have been pouring into Geneva—letters from men and women all over the world.

"And at last Rolex have decided to use these well-nigh incredible stories as the basis of their press campaigns. All these stories are true, all are exciting, all are stories that customers will read—and discuss—and they'll ask for more.

"With superb illustrations by Eric Fraser, this new campaign is destined to be the biggest thing ever in the history of watch advertising."









## The ROLEX OYSTER:

## 39 years of advertising history

Rolex has long been supreme among watches. We asked Mike Cronin to review the contribution of advertising to that preeminence.

By Mike Cronin Senior Associate Director JWT/London

What is now the Rolex Watch Company started in London in 1905 as Wilsdorf and Davis. Hans Wilsdorf, its founder, moved the new firm's headquarters to Geneva in 1919 and gave it the name we know today. Wilsdorf, a great innovator in his field, died in 1960. Rolex is still, however, a privately owned company. And that's all the company history you're getting because the story we want to tell is about 39 years of JWT's advertising for the Rolex Oyster.

That story begins, again in London, in 1946. To start with, the London office created advertising both for its home market and for European countries, either in the English language for international publications or in translation for local media.

Today, although one campaign appears worldwide, advertising is derived from two sources. London still offers a corpus of work to the world, which can be adapted and translated for local use at the discretion of individual JWT offices. At the same time, those offices are initiating work within the campaign that is of interest, perhaps, to the people of only one country. Not all celebrities have international fame. Even so, such advertising goes into a common pool and can be picked up in any other country, if it is appropriate to do so.

Thus there is a degree of local autonomy operating against a background of international co-ordination, which emanates from our London office. The same is true of film for TV and cinema. This is mainly a matter of editing footage shot in places—

the Himalayas, the Antarctic—where account groups would only get in the way.

This article restricts itself to press work for the Rolex Oyster, the bulk of our activity. But it might be remembered that Rolex advertising also covers the Oyster's dress watch equivalent, the Rolex Cellini, as well as the Tudor and its dress watch range, the Tudor Le Royer.

Twenty-four JWT offices currently handle four Rolex brands in cinema, press, TV, PR and point of sale. A list of the offices is appended. It is not always understood just how big the account is, each country tending to see mainly those ads which appear in its own media. Although this article is (inevitably) written from London's point of view, we hope it does something to redress that parochial standpoint. We also hope it's interesting. Old ads usually are.

## The 1940s

The very first ad that appears in London's Rolex guard books is addressed to the jewelry trade. It is immediately post war (1946) and announces the arrival of limited supplies of Rolex watches and the resumption of press advertising.



Our first consumer ad (1) announces the first imports of fine wristwatches since 1940. The ad is dated January 1947. It was a start, at least. More conventional consumer advertising began later in the same year with very fine line drawings of Swiss scenes and of the watches (2, 3). Each ad in this quite long series deals with a particular attribute of the Rolex Oyster—Perpetual Motion, the Superlative Chronometer Certificate, the date change on the stroke of midnight and so on. We also made a point of including a catalogue of Rolex "firsts", such as first water-





proof watch. It was an impressive list even then. And it has grown since.

Nineteen forty-eight saw a strange series collectively called *Genevan Fables* for UN Delegates. The example here (4) ran in the European edition of the New York Herald Tribune. One wonders what UN delegates made of copy that begins, "Don't forget," chirruped Mrs. Tom Tit, waving goodbye at the door of the nest, "I









Presumably it is the job of trade ads to be enthusiastic. The enthusiasm in this case is perfectly justified by the very strong series of nine ads that followed.

Nineteen fifty-three saw the first hint—not to be fully exploited for many years yet—that someone had thought of Rolex wearers themselves as a way of advertising the watch. "... the natural choice of successful men" (12) is a generalised statement, it's true. But it can be seen as the germ of today's long-running, testimonial campaign.

Nineteen fifty-three was also the year in which Colonel Hunt (later Sir John





3



Hunt) led the first successful expedition to the top of Mount Everest. The ad shown here (13) appeared in *The Times*. It also listed thirteen other Himalayan expeditions on which Rolex Oysters had been worn by the climbers. We also include "Himalayan climbers pay tribute to Rolex" (16) as it ran in the Spanish edition of *Life*, just to remind you that all of the foregoing work was appearing internationally. Again—with Everest—we get a hint of things to come, of the Reinhold Messner and Sir Ranulph Fiennes ads of today.

In 1955 we picked up the idea suggested in "... the natural choice of successful men" from two years earlier and exploited it for the next ten years. This was the prolific campaign with the common headline, "Men who guide the destinies of the world wear Rolex watches." Examples are legion, so perhaps two will suffice (18, 19)

This campaign did not, however, run to the exclusion of all else. It was interspersed with special announcements: the 30th anniversary of the Oyster case in 1956;





the Turn-O-Graph stop watch with the rotating bezel (long-distance phone calls and boiling eggs are examples given of its usefulness); the Submariner, also with a timerecording rim and waterproof to 660 feet; the Officially Certified Chronometer for Women; the production of the 250,000th Rolex Chronometer in 1955; the GMT-Master; the Twinlock winding crown and so on. Imagery and hard fact ran parallel.

Another step closer to the testimonial campaign of today seems to have been taken in 1957. As far as the Rolex guard books reveal, this was a one-off (20). "'My watch is my constant companion,' says Pat Smythe, the world's leading woman showjumper." Twenty-eight years later Lucinda Green, and others equally famous, will be telling the same story. But not yet.





Also running with "Men who guide the destinies ..." was the Cat Campaign. Our earliest example is dated 1959. This ad (21) is one of a series of eight and is part of the very first actual campaign addressed to women. Our example is from Queen and Harper's Bazaar, but it also ran internationally. An extraordinary campaign in many ways, it showed no product at all and the copy reads rather like blank verse.

## The 1960s

Another apparently one-off testimonial ad crops up in 1962. Bob Hope, looking quite serious and twenty-three years younger, is described as "another distinguished Rolex owner" in a publication called the Army, Navy and Air Force Reg- 23



ister. Our files have no more ads in this series, if it was a series.

A further aspect of our current Rolex Oyster campaign—the association with prestigious sporting events—makes a single appearance in 1965 in the form of the Australian Admiral's Cup (22). The helmsmen, it reads, "navigated with the aid of the Rolex Submariner". Once again the idea does not seem to have been followed up at the time.

The campaign to dominate the 1960s, however, was the "If you were" campaign. "If you were climbing here tomorrow you'd wear a Rolex" (23) was accompanied by "If you were negotiating here..." (Geneva's Palais de Nations); "If you were sailing alone around Cape Horn..." (Sir Francis Chichester); "If you were speaking here..." (The UN building in New York); "If you were diving here", "piloting a jet here", "skiing here", "exploring here" and



many more. The idea was highly campaignable and we certainly proved it. It also contained all the elements of the current campaign: famous names, dangerous enterprises, prestigious events. We're getting there.



Before we arrive, however, pause to consider this 1968 oddity (24). "Knickers are in", reads the headline. The first line of body copy says, "It would perhaps be foolish to wear anything else". Whatever that meant, there is no more trace of such frivolity in the files.

## The 1970s

This decade opened with two campaigns. In 1970 we were running some very strong ads. All were illustrated with colour photography. Each carried a challenging statement about Rolex. "He'll let in water before his Rolex does" (picture a frogman wearing a Submariner). "For another \$135 you could buy a Porsche 911 E Targa" (picture of a platinum Day-Date decorated with diamonds).

The 1971 campaign showed full-page colour portraits of people in hazardous occupations (explosives experts and aqualung divers, for example), saving that they wore Rolex—and why. The people were named but were not in themselves wellknown. Their occupation was the important thing.

Then, in November 1971, we meet a name we do know: Jackie Stewart. We are in modern times.

From that time until today we have continued to do work with a positive Who's Who of international celebrities (31-40). It is perhaps surprising how few people are truly known internationally. Actors and

actresses don't travel well because of language barriers. Film stars are scarcely more flexible, although Charlton Heston was an early testimonee. Sportsmen and women are a different story, especially today. Musicians "translate" very well indeed, music being the nearest thing to an international language that we know; hence our many singers, instrumentalists and conductors. Authors are literally translatable and Frederick Forsyth is a classic example.

London's job with regard to such eminent people is (having found them) to keep in constant touch with them and with their activities so that the ads don't get badly out of date. In this respect we have recently met Kiri Te Kanawa, Placido Domingo and Julian Nott again, to be up-dated on their careers and activities.

## No other voice could describe a Rolex so beautifully

Placido Domingo, the complete musician, discusses his favourite instrument.





Practice really does make perfect.





## Every Franco Zeffirelli film is scheduled by Rolex.





## The Frederick Forsyth style is unique.



Allen Paulson remembers what took him to the top.

Togain at the botton and an everything you can everything you have say.

And flying high. Behind can intollial planelike the Golf-active to the part of the largest corporate where and person of the largest corporate accerulat manufacturing common in the world.

His spectacular rise in the recognize business can be auched only by the exquisite sourced planeling the grounder of the property of the part of



## Three days in the life of Lucinda Green.

39

For mankind, the sea still has its Ironiers. But these Ironiers lie vertically. Comex, who lead the world in oil-shore operations, are always pashing that frontier deeper and deeper. The company already holds the record for diving in open water to a depth of 501 metres. How six then that a more recent dive of 91 metres established yet another record for Clays and the company and



## Reinhold Messner and his Rolex continue to survive where survival seems impossible.

to survive where survival seems impossible.

Ask any climber his one of the greater living and the part li





## "To blend the separate parts into perfect harmony." Antal Dorati and his Rolex have much in common.

Antal Dorati and his Rolex have much in common.

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haveto From 0 to 55,134 feet in exactly 1 hour balloon into 9 minutes and 42 seconds balloon into the atmosphere's top minutes and 42 seconds. ten per cent. A baronnetric deservablers (Clorado, Julian Notraud his hot recognic proper arture). Lake fotoxycen and "Insection Clorado, Julian Notraud his hot recognic proper arture). Lake fotoxycen and "Insection Clorado, Julian Notraud his hot recognic proper arture).

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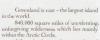
Severiano Ballesteros, A strong mind is his secret.

A strong watch his choice.

The answeries of the gelfsec That annual congrowing the secret of the s



Mention of Julian Nott brings us to another aspect of the testimonial campaign. And this is about people whose exploits create an impressive test for a wrist-watch: deep sea divers, desert explorers, the men who work in the frozen wastes of the world. Intense heat, unimaginable cold, horrendous dust storms, mountainous seas, the heights and the depths of this planet— Rolex wearers experience these conditions and we tell their stories. The jargon is "product performance stories" and you see examples of them here (25-30).



within the Arcite Circle.

A first e landscape of snow, tooks and frozen fords which is virsually inaccessible save firs a few brief weeks when breaks in the arcitic sep sade, will allow a ship to make a difficult and flangerous passage.

The landscape has a savage beauty-that is to say when you can see if The sin Committee of the same and t and their Rolex watches are deep



conds and their Kolex watches are decided and their Kolex watches are decided population.

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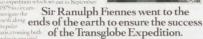
The men themselves are response of the year.

The men themselves are response of the year.

And a Roke Opster is one piece of the year.

And a Roke Opster is one piece of the year.

27





(dating from August 1980) is the association of Rolex with prestigious sporting events around the world. The earliest example we have is the America's Cup, with which Rolex was strongly associated.

In the last five years this branch of the campaign has extended to three-day eventing, golf, polo, yachting and tennis. Many of these ads are complex productions of five pages, which appear internationally in Voque. They combine the sport with fashion and, of course, with the Rolex Oyster in long "advertorials". These fivepagers will also be adapted to three pages, double-page spreads and single pages. The examples here (41-46) are either single or double page.

The 1980s

One last aspect of our current work

And that is the story of Rolex and JWT to date. From the mid-forties to the mideighties Rolex has always provided us with something to say—more than enough to say. Never have we had to scratch around looking for brand values. It shows in the advertising, which has always been substantial and confident. One of the great strengths of Rolex is its refusal to follow the whims of fashion. A Rolex watch remains uncompromisingly itself and is respected

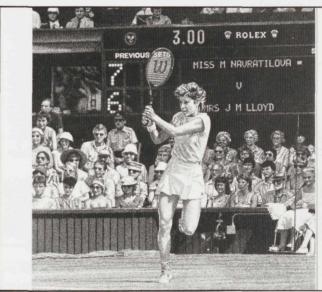




After nearly 1,200 years, Sindbad the Sailor puts to sea again.



st on its own. "Interest my 79 expedition and con-tacts within the



How times have changed at Wimbledon.

ROLEX



Maxi vachts: the classics endure.

When Tom Sheppard isn't actu-ally exploring deserts, he's looking for reasons to return to them, "I just love being there," he says. "It's like being the first man on earth."

turst man on earth;
Since 1967 he's found seven good
sons for desert exploration. Each
ame a major expedition. And
h presented its peculiar dangers.
Tom, however, dislikes the "dareil" label with its overtones of

30

10

and desired for that very reason. It is also superbly well-made.

This review of our advertising shows the agency reflecting these qualities in long-running campaigns that don't feel obliged to shift their position every five minutes. And—if we are allowed to say so ourselves—in well-designed and well-written ads that represent, in our industry's terms, what Rolex stands for in its own field: the very best products of the watchmaker's craft.







## APPENDIX I THE GROWTH OF WORLDWIDE ROLEX ADVERTISING THROUGH JWT OFFICES Great Britain (London) 1947 Belgium (Brussels) Mexico (Mexico City) Argentina (Buenos Aires) 1948 1950 1951 France (Paris) Germany (Frankfurt) Japan (Tokyo) Brazil (São Paulo) 1954 1959 1960 Austria (Vienna) 1961 Italy (Milan) 1962 Venezuela (Caracas) Spain (Madrid) and 1964 1967 USA (New York) 1972 1979 Holland (Amsterdam) Australia (Melbourne), Denmark (Copenhagen), Hong Kong (Hong Kong) and Sweden (Stockholm) 1981 Philippines (Manila) 1982 Portugal (Lisbon) Canada (Toronto) and New Zealand (Auckland) 1984 1985 Finland (Helsinki) and Norway (Oslo)

## APPENDIX II CURRENT ROLEX INTERNATIONAL ADVERTISING

Testimonees: Severiano Ballesteros Placido Domingo Antal Dorati Chris Evert-Lloyd Frederick Forsyth Lucinda Green Reinhold Messner Allen Paulson Kiri Te Kanawa Franco Zeffirelli Product performance: Comex Dr. Sylvia Earle Dr. Farouk El-Baz Sir Ranulph Fiennes Dr. Joe McInnis Julian Nott Tim Severin (Brendan voyage) Tim Severin (Sohar voyage) Tom Sheppard The Sirius Patrol Rolex World of Sport: All-England Tennis Championships, Wimbledon French, German and British Open Championships ICAYA Maxi Yacht World Championship Rolex Cup Regatta, Virgin Islands Rolex International Three-Day Event, Kentucky

Rolex Swan World Cup, Sardinia

The ultimate in original office parties may have been the one enjoyed by JWT/Brussels in February. After lots of hard work all year and a record of new business successes, some celebration seemed in order. "It was decided," says Michel Frappier, managing director, "to increase our year-end party budget slightly and take nearly everyone (51 people) to the sun for a weekend. Early February being out of season in Tunisia, we were able to negotiate an incredibly low price with a tour operator."

The weekend began mid-afternoon on Friday with a two and one-half hour champagne flight to Tunis.

Met there by the Tunisian Tourist Office representative, the JWT party was transported by coach to Hammamet.

"On Friday evening," Michel reports, "we had a typical Tunisian dinner with couscous, dancing girls, water pipes and the annual award ceremony for people celebrating 5, 10, 15 or more years with JWT.

"We woke up the next morning to glorious sunshine and 25°C. Following breakfast we had games on the beach which ended with the major event—a camel race.

"After a barbecue lunch we had

the choice of visiting the souks (bazaar) of Hammamet, playing tennis or lying in the sun.

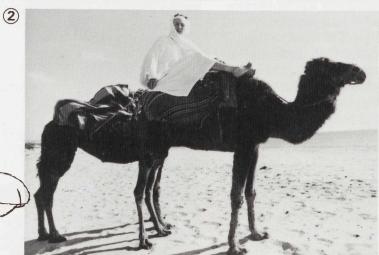
"Saturday ended with 'The Dinner of the Stars'—tuxedo, long dresses—á la Hollywood.

"Sunday morning we left the hotel to visit and have lunch in the typical Tunisian village of Sidi-Bou-Said. After that we were bussed back to the airport and then to not-so-sunny Brussels.

"A year-end party to remember..."













- 1 "Saturday morning on the beach ... beats the Brussels rain."
- (2) "Is it Lawrence of Arabia or Eric DeBehr, JWT/ Brussels' creative director?"
- Michel Frappier, managing director, awarding Ron Jarman (Thompson Dialog) his 10-year cup.
- Michel Frappier announcing the winner of the camel race; Antoinette DeBrier, secretary; our guide and the representative of the Tunisian Tourist Office, who gave prizes for the different events.
- Tunisian dinner, in local costumes: Ingrid Mathissen, secretary; John Seely, general manager Dialog; Ann Whent, secretary; and Michel Frappier.

4

(5)

# Through the years with HOWARD

by Colin Dawkins

Howard Kohl joined J. Walter Thompson as a 15-yearold office boy in 1906. He retired 58 years later as executive vice president, secretary and a director of the company. For nearly 40 of those years, he was Stanley Resor's good right hand in running the company.

When Howard Kohl joined Thompson, the company was on the verge of great change. Two years later, in 1908, the legendary Stanley Burnet Resor would come aboard and begin to transform not only JWT but the whole practice of advertising. Howard Kohl was a witness to all these changes and permutations.

Howard joined the company a year after Mr. Thompson had moved his office from the "new" Times Building at 39-41 Park Row, in lower Manhattan, uptown to the Mercantile Building at 44-60 East 23rd Street; a building that still stands at the corner of Fourth Avenue.

Kohl vividly recalls the appearance of the offices in those days. Mr. Thompson had installed the biggest sign in New York City, running around two sides of the building on the fifth floor, where his offices were. It read, or shouted: Advertising—J. Walter Thompson Company.

"As you stepped off the elevator," says Kohl, "the first thing you saw were the rolltop desks, piled high with papers and junk, that were 'home' to the fifteen solicitors who worked out of the office—out of a total staff of sixty-four.

"In those days, the solicitor was everything. He solicited the business, did all the contact, wrote all the plans; he even wrote much of the advertising, and then carted everything back and forth to the client's office. And he worked on commission."

Kohl points out that when the Resor group took over the company in 1916, the new management made some quick changes to let the world know who was now in charge. First to go, in a mass operation conducted over one weekend, were the mountainous rolltops and the polished brass spittoons that stood beside every one of them.

The Way It Was

In addition to the solicitors, Thompson's sixty-four-member staff in the New York office in 1906 consisted mostly of clerks and accountants. They kept the lists of publications up to date, placed the orders, sent out the ads, checked to see the ads had run, attended to the billing of clients and the paying of media.

When Howard Kohl started work, his immediate boss was a man named O.G. Formhals, who was head of the creative department, such as it was in those days. Called the "copy-art department," it numbered one copywriter, one art director who happened to be both deaf and mute and Howard Kohl. Kohl was the jack-of-all-trades. It was he who re-sized advertisements when they had to be scaled up or down from a basic ad. Often these rescales wouldn't go precisely from one size to another and they therefore had to be re-laid out. Howard did that, too.



## KOHL



He also had the tough and dirty job of making sure all the mechanical requirements necessary for inserting clients' ads were taken care of. This meant that he carried a lot of heavy plates around the city, "as in those days the service people, like engravers, electrotypers and printers, did not have errand boys to deliver to agencies."

He had to be careful to keep records of all these transactions, and he had to make sure that there were proofs available for inspection. Before he'd been at Thompson very long, he persuaded the company to put in a printing press, so he could personally pull proofs. This had the effect of saving the company money. J. Walter Thompson himself didn't know very much about this part of the operation, but he was curious about the big instrument that suddenly invaded the office. At one point he came to Howard, bringing along one of his favorite clients. Mr. Mennen, and asked Howard to explain to them what he was doing. But Thompson gave up the struggle shortly because he couldn't follow Howard's careful explanation through his ear trumpet.

Howard's memories of Mr. Thompson are not full, but they're revealing.

"By the time I arrived, Mr. Thompson's deafness was bad enough so that he always carried his ear trumpet with him and he would parade up and down the main corridor leading from his huge office to the elevators, lifting his trumpet from time to time as he engaged a solicitor or clerk in conversation.

"In his office, which was at least twice the size of Stanley Resor's in the Graybar Building, he had a big old horsehair couch and right after lunch, he would take a nap. When he was taking his nap, he wore a skull-cap. Sometimes, he would come out of his office after his nap to walk around the office to talk to people or to inspect the business, and he'd forget he had the skullcap on.

"This made an old-fashioned impression that would frequently embarrass Mr. Resor when he was escorting clients through the offices, trying to convince them that JWT was an up-to-date organization, and they'd run into Thompson."

Payroll records from 1906 show that Howard Kohl was being paid four dollars a week. The same records show that Mr. Thompson was being paid thirty-five dollars a week. Two years later, in 1908, the records show Howard making eight dollars a week and Mr. Thompson making only twenty-five dollars. Of course, Thompson owned most of the stock in the company and his considerable income stemmed from that.

Howard's next serious encounter with the Commodore stemmed from that four-dollar salary. As a child, Howard had lived on a farm in central New York State. But he lost his parents when he was eight years old and came to live with a grandmother in New York City. They lived at 185th Street and Audubon Avenue. To get to work, Howard had to walk to the subway at 157th Street and ride down to 23rd Street where the Thompson offices were.

## Through the years with HOWARD



Since half of his four-dollar wages went to his grandmother for room and board, Howard had only two dollars a week left for his other expenses, including spending and commuting money. As a result, he hadn't much left over for lunches. He solved this for years by not eating lunch. Seventy-five years later, he recalls that when he had been working hard and was especially hungry, he'd buy a few cents' worth of his favorite sweet—nonpareils, pennysized wafers of chocolate with hard sugar speckles-and walk around eating those at lunchtime.

After about a year at Thompson and at a time when he'd just done a special job of work that brought him great praise from others, he ran into J. Walter Thompson at the elevator one day. At age 16, not knowing much about protocol, but forthright and spunky, he broached the subject of a raise. This struck J. Walter Thompson as a piece of effrontery and Kohl heard about it later, at some length, from Mr. Lincoln, who was secretary of the company and had hired him. But effrontery or otherwise, it didn't get him fired.

As a matter of fact, some five years later he was among the company movers and shakers invited to the J. Walter Thompson annual banquet at the New York Athletic Club.

## Upward As Well As Onward

Howard was only twenty-one years old at the time and he was by a long shot the youngest man at the table. But there he was with all the major figures at Thompson in that day.

According to the seating plan on the back of the menu, he was seated almost directly across from Stanley Resor, who at that period was making the change from manager of the Cincinnati office to general manager of the whole company in New York. Resor's brother, Walter, was there, down from the Boston office, which he managed. The Remington brothers were there: E.B. Remington who handled the Mennen account, one of the largest accounts at Thompson at that time, and Mortimer, who originated the famous slogan and symbol for the Prudential Life Insurance Company ("The Prudential has the Strength of Gibraltar."). Mr. Thompson presided halfway down the table, across from C.A. Brownell, manager of the Detroit office and close friend of Henry Ford.

Howard Kohl was by this time managing the Engraving and Printing Department.

## The Company Is Ours

Howard Kohl recalls the Saturday morning in 1916 when Stanley Resor took him and six or seven other men from the office on 23rd

Street to lunch at a nearby hotel. When they were seated. Resor turned to them and said, "I want to tell you that ... now, J. Walter Thompson Company is ours."

Resor didn't, as Howard points out, say "mine," although he could have done; because in point of fact. the company was Resor's. "But Mr. Resor always thought of the company in terms of a partnership of endeavor. It was never 'I'. It was always 'we'."

Ten years later, in 1926, by which time Howard was in charge of the copy, art, traffic and mechanical



production departments, Stanley Resor poked his head into Kohl's office one day and said, "Let's go to lunch."

## KOHL

JWT was then located at 38th Street and Madison Avenue. Resor. as Howard recalls, didn't seem to have much business on his mind. He strolled them around to 420 Lexington Avenue where a building was going up next to Grand Central Station. The new structure was called the Eastern Offices Building, but that would shortly change to the Graybar Building. Resor pointed to the work in progress. Through the noise of jackhammers he said, and it was an announcement, "That's where our offices are going to be." Until that moment, Resor had kept the news secret, or "graveyard," as he put it.

Kohl had the considerable task of organizing the move. One of his special concerns became the New England Dining Room which had first been installed in the Madison Avenue offices. There, Kohl says, the room was the talk of the town. Nothing like it had been done before, he says, and people considered it a great honor and privilege to be invited to lunch there. The New England Room was also the Resors' pride and joy. So the new Graybar offices had to be designed to accommodate it. In the end, the room was moved very nearly intact. Over the fireplace a single added board had to be matched and installed. Only Howard Kohl and Stanley Resor knew which board it was after the work had been done, as Howard is fond of pointing out.

JWT's move to the Graybar Building took place in April 1927. Shortly afterwards, Howard Kohl was made secretary of the company.

Kohl thinks of himself, quite accurately, as Stanley Resor's right hand man, handling myriad administrative details that Resor couldn't or wouldn't get interested in. Running the physical plant, planning the office space, hiring and firing, salary disputes and allocations, these and other issues were laid at Howard's door—a door that was separated from Stanley Resor's by only a couple of feet. What didn't go in one door was sure to go in the other.

If you spent much time around Resor's office in those days, you heard him call out, over and over again, "Ask Kohl!" "See Kohl!" "Let Kohl do it!" And Kohl did it.

## The Young Stallions

Kohl's most convoluted problems were with people. Particularly with creative people.

Kohl recalls that the flamboyant William Day, who later left JWT to found Day, Duke & Tarleton, was among the prickliest of his particular thorns. Day, whose creative philosophy differed from Stanley Resor's in many important ways, had a habit of prowling the halls with his never-muted grievances, unsettling the inhabitants and ruining the tone of the place. Since, most of the time, Kohl was as close as Day could get to Resor, he spent a lot of time sitting on Howard's radiator cover, his voice raised in anger and anguish.

"Finally," says Howard, "I went to Mr. Resor and said, 'Look, I can't take much more of this.' And he said, 'Look, Howard. I'm going to ask you to be the place where Day can go to unload his complaints.'

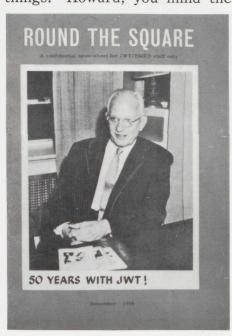
"So, after that, I never mentioned it to Mr. Resor again. I just let this fellow talk and tried to look sympathetic when he told me things such as what the ideal account man would be like."

"From a creative person's point of view," Day told Howard, "the ideal account executive would be a gorilla. He'd have big feet for delivering ads to the client. Long arms for carrying big layouts. And best of all, no brains. This last qualification will keep him from thinking, which, in a contact man, is disastrous."

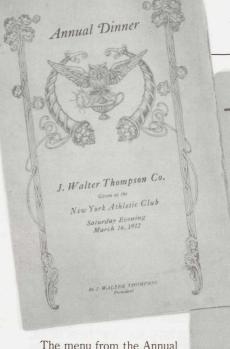
"And Day wasn't the only one I listened to either," Howard recalls with some wryness.

## In Loco Parentis

When Stanley Resor was away from the office at 420 Lexington Avenue, Howard Kohl was left to run things. "Howard, you mind the



## Through the years with HOWARD



The menu from the Annual Dinner given at the New York Athletic Club in 1912. The seating plan at the An-

nual Dinner shows young Howard Kohl to have been in attendance at the dinnerby far the youngest man at the table.

MENU Mock Turtle st Squab Cress Endive Salad Nesselrode Pudding Cafe Apollinaris Water

Our Branch Manager

L. Foste H. Kohl

E. H. Do

store," Resor would tell him, on his way out the door.

As Ed Wilson points out, Howard had Stanley Resor's confidence and regard. Among other things, Resor depended on Howard for his judgment of people. Kohl, says Wilson, was just and highly perceptive in that area.

"Honesty and integrity were two aspects of character that Resor prized above all else," says Wilson, "and Mr. Resor found that character in Howard Kohl."

Phil Mygatt says, "While Mr. Kohl often appeared austere and rigid, that was not the real Kohl. As Mr. Resor's buffer, it was a facade that he had to put up. He was softer inside than he appeared and capable of exercising great kindness and consideration for people."

A few years ago, a story circulated about the late Hank Flower, who was supposed to have said, at a retired directors' dinner, "If I'd known I was going to live this long, I'd have taken better care of myself." One listener said. "That wasn't Flower. Howard Kohl said that."

A few weeks later, Howard, then approaching 90, was asked at his home in New Canaan if the remark was his. Erect, slim, carefully groomed, his movements athletic, Howard Kohl was mildly indignant. "Why," he said, "I'd never say a thing like that. I took good care of myself."

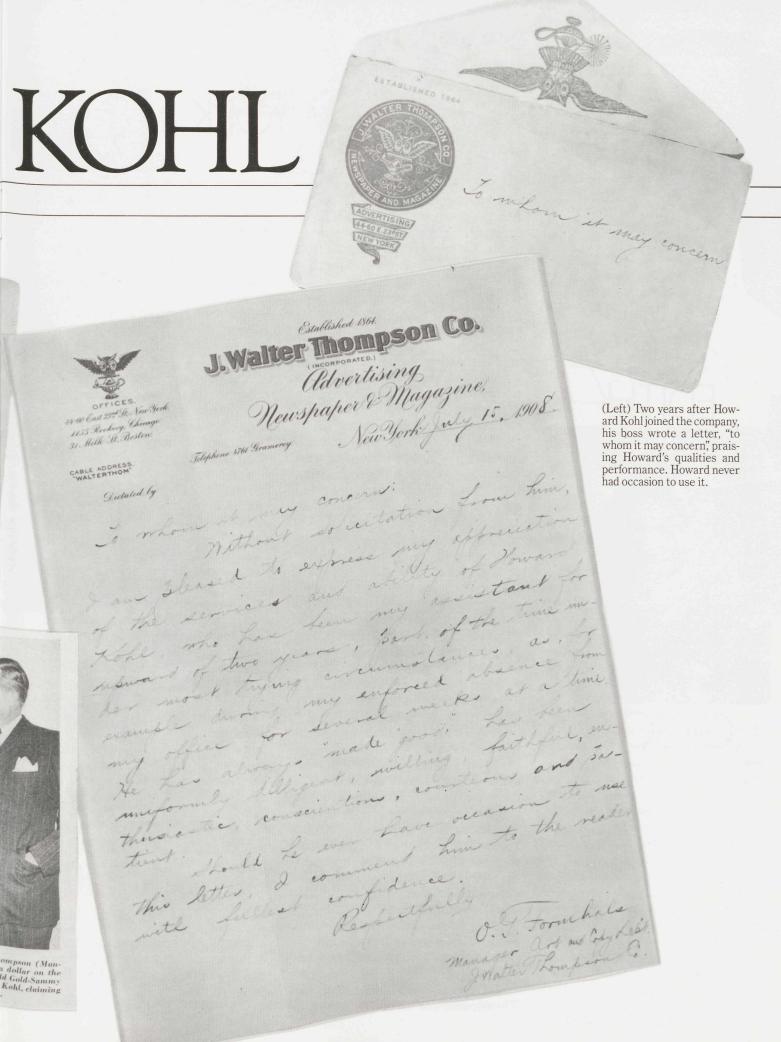
Today, at 94 years of age, he is still taking good care of himself, as he took good care of the fortunes of the Thompson Company for lo those

many years.



W. H. Keens

Howard Kohl (left), personnel head and secretary of J. Walter Thattan), saves president Herbert A. Kent of P. Lorillard (right) guest fee paid Ed Gardner of Duffy's Tavern for appearing on the Kaye show. Gardner had agreed to appear for 8999 and a smile frol he had never got one before and it would be worth that extra doller.







## JWT/NEW YORK

Last year, Steve Bowen, general manager of JWT/NY, asked Edith Gilson to head a task force investigating the significance of 15second commercials—a new and controversial unit of commercial time in the United States, though it is widely used elsewhere.

The questions answered by that study (called "Fifteen-Second Commercials: The Simple Truth"), and the new questions aroused by it, whetted appetites for more information on the subject—and a great deal more information was

soon forthcoming.

While the first study was still in draft, JWT was invited to join with the American Broadcasting Companies, Inc., to conduct commercial tests with 5,600 consumers. Edith and partner Marvin S. Mord of ABC used five 30-second and eight 15-second commercials in several pod configurations. The pods were embedded in two unaired ABC sitcoms.

The results of the study, published here, were presented by the two as the keynote speech of the 31st annual conference of the Advertising Research Foundation. The findings have drawn industry

and press attention.

Asked for her views on the effect the emergence of the :15 will have on U.S. creative executions, Edith suggests that to use the :15 well, we must "look upon it as an opportunity to refresh our thinking about how advertising works and explore other than traditional ways of getting attention and persuading viewers—especially younger viewers." She thinks advertising may be on the brink of a new style-more theatrical and symbolic and more visual, and especially attuned to short commercial lengths.

Edith, who has been at Thompson for twelve years, was

born and educated in Germany, where her father was an innkeeper and her brother a driver of Mercedes racing cars. She made her first visit to the United States as a young girl, fell in love with the place and looked around for a job as a good excuse to stay a little longer. She became an au pair and stayed for a year—which stretched into two. Her English, she says, was "lousy."

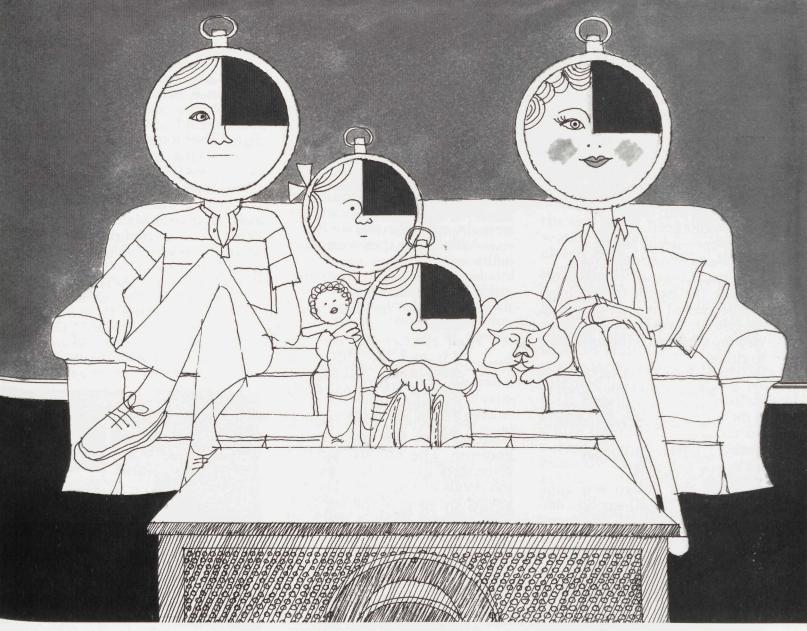
Then she went home—ostensibly for good. But she was seized by an insupportable longing for a bowl of Campbell's tomato soup and a hamburger, neither then attainable in her native land. Putting up only the feeblest resistance to these gustatory lures, she was back in New York in six weeks. A job as a stylist for a fashion photographer led to meetings with agency people and a resolve to make a career in advertising. Her

English? "Still lousy."

But she had a logical mind and mathematical skills and persuaded (she had also persuasion and impact) an agency to hire her as a researcher. In due course she joined Grey Advertising, where she was an associate research director. At Thompson, she is senior vice president in charge of the NYO Consumer Behavior Group, and a member of the New York Office Management Committee and the

Strategy Review Board.

Edith is an active member of the American Marketing Association, the Advertising Research Foundation's Copy Research Council and the AAAA's Research Director Council. She speaks often to professional and women's groups and has lectured at a number of universities. Her articles appear in industry journals and trade publications. Her English is nifty.



# THE • 15 COMMERCIAL CONSIDERED

The fifteen-second commercial (:15), although it is in use in a number of countries in the U.K., Latin America and Europe and is the major commercial unit in Jaban, is a relatively new unit of commercial time in the United States. Perhaps because of its newness, it is a controversial unit. Questions have been raised about its ultimate economy and advertising effectiveness and concern has been voiced about both its creative potential and the increase in clutter—the sheer number and variety of advertising messages to which the viewer is exposed—that must result from the use of the shorter unit.

The following report has been condensed from a paper presented by Marvin S. Mord, vice president, marketing and research services, American Broadcasting Companies, Inc.; and Edith Gilson, senior

vice president in charge of the NYO Consumer Behavior Group, J. Walter Thompson, at the 31st annual conference of the Advertising Research Foundation in New York, March 12, 1985.

We are faced with another dilemma in the growing complexity of the new video environment the enigma of shorter length commercials.

We have seen an abundance of evidence—both from published sources and our own clients—confirming our belief that:15s can be an effective commercial length.

We have a responsibility to advise our clients on the viability of :15s. To do this, however, we need to learn how to use them effectively.

Coupled with our desire to help our clients increase their advertising effectiveness are fears about the inevitable increase in clutter that:15s will bring. Will increased clutter reduce the effectiveness of all advertising? Will it evoke negative consumer reactions? Will it increase avoidance of advertising?

Our specific *objectives* in conducting this research were threefold. We wished to assess viewer response to both programming and advertising with respect to:

—additional clutter;—commercial length;—and commercial mix.

In addition, we wanted to determine the extent to which responses varied by type of viewer. Specifically, we looked at those viewing segments most vulnerable to clutter:

 the light TV viewer (anyone who watches three hours or less of television per day);

—the younger viewer (those 18 to 34);

—cable TV subscribers;

-VCR owners.

The test design was complex—using five 30-second commercials and eight 15-second commercials from different product categories as stimuli. In total, sixty-six different commercial tests were conducted using fifty-six hundred adult respondents.

Although this project was custom-designed, some aspects of the research utilized the standard McCollum-Spielman method. Respondents were recruited by telephone. Commercial exposure was in-program, in clutter and forced. Interviewing was conducted immediately following the program and was self-administered.

We collected the four measures standard to most copy tests:

—attention;—playback;

persuasion—which in this case consisted of a battery of attribute ratings;

—and reaction.

We added several more, specifically for this research:

- —reaction to program material;
- perceptions and ratings of the commercial pods (the clusters of commercials that

precede, follow, or interrupt programming);

—perceptions of commercial length;

—and overall response to advertising.

Obviously, there are limitations to this research. Problems generic to all copy testing of this kind—such as forced exposure and unrealistic viewing situation—

Additionally, there were other

were also evident in this study.

limitations:

—all of the :15s were lifts from their :30 counterparts;

—all were for established

brands;

—all commercials, both the :15s and the :30s, were above-average quality;

—all of the :30s had previously

appeared on-air.

The amount of information collected from this research was immense. The fifty-six hundred consumers gave us hundreds of thousands of responses. The following are some of the key findings gleaned from a stack of computer printouts over seven feet high.

First, we found that despite additional commercial messages, viewer interest in the program did

not change.

• Viewer ratings of both sitcom X and sitcom Y did not vary as the number of commercials in the test pod increased from three to eight. Both programs were consistently rated as "better than most" and "very interesting."

This, however, does not mean that viewers are oblivious to additional clutter. If the increased use of shorter length commercials results in more commercials per break—the viewers will definitely notice.

• As the number of commercials in the test pod increased—from three commercials to eight commercials—viewers accurately reported that the break contained "more commercials than usual."

• This finding was even more striking among *lighter TV* viewers. In fact, the lighter the viewers, the more likely they are to notice "more commer-

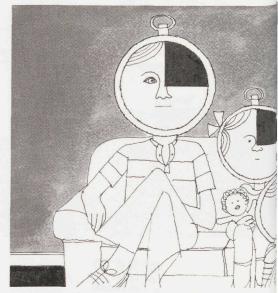
cials than usual."

• Viewers who both own VCRs and subscribe to cable TV are even more likely to notice—"more commercials than usual."

• The strongest pattern emerged among younger viewers—those between 18 and 34.

Although all viewers notice the greater number of commercials, most viewers cannot tell the difference in length between a 30-second commercial and a 15-second commercial.

• Two-thirds of the respondents judged the :30s and over one-half judged the :15s to be the "same length as usual." Only about one-third could accurately tell the difference. This pattern held true among each



of the vulnerable viewer segments identified earlier and did not vary as the number of 15-second commercials increased in a pod.

Consumers' correct perceptions of increased clutter, coupled with their inability to differentiate between commercial lengths, lead to a fourth conclusion: as the number of commercials per break increases, viewers think that more time is taken away from pro-

gramming.

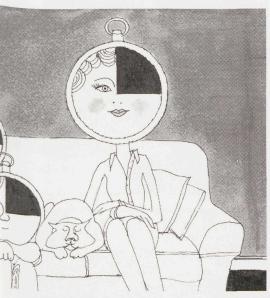
• When we decreased the number of 30-second commercials in the test break and increased the number of :15s, viewers perceived the length of the break to be longer than usual. The commercial break seemed to respondents to get longer as

the number of commercials increased. The lighter viewer magnifies this pattern. And so does the dual VCR and cable user and the younger viewer.

These consumer perceptions of commercial length, pod length and pod size lead to another simple conclusion—as viewers believe they see more advertising, they become more negative toward it.

• This relationship is most clearly exemplified by the reactions of younger viewers. As they perceive the length of the commercial break to increase, their rating of the advertising as "not at all interesting" increases as well.

The foregoing has focused on consumer perceptions of the whole commercial break. We were



also interested in the impact of shorter length commercials on the effectiveness of the advertising within the break. How is the effectiveness of individual commercials influenced by:

-commercial length;

—the number of commercials in a pod;

—and the length of adjacent commercials; specifically:

—is it better to come before or after a:15?

-will:15s be lost when surrounded by :30s?

As an initial step, we compared the average effectiveness of the: 15s to the effectiveness of their longer counterparts. Our findings in this regard are consistent with most existing research.

Namely, in all aspects of commercial effectiveness, :15s are less effective than :30s—about 20 percent less effective in our study.

• Recall, persuasion and overall likability are all lower for :15s. And consumers describe :15s less positively—as less interesting, less believable, less warm and less informative, but more irritating and more confusing. We should be careful, however, in applying these results to untested :15s—every commercial performs differently. Our research included only previously aired, highquality advertising. Our study did not examine the performance of new or average commercials.

Extreme clutter has potential negative impact on :15s. We found that increasing the number of commercials in a pod actually decreases the effectiveness of :15s on a number of measures.

We found, surprisingly, that even though extreme clutter negatively affects: 15s, a:15 is not differentially affected by the length of the commercial that precedes or follows it.

Next, we looked at the impact of the commercial environment on the effectiveness of :30s. Obviously, :30s are, overall, more effective than:15s.

We must add to this advantage another benefit. For we determined that increasing the number of 15-second commercials in a pod enhances the effectiveness of the :30s

> • When: 15s were added to a 90second pod, both recall and likability of the remaining:30s increased. The :30s were thought to be more interesting, more warm, more informative, less irritating and less confusing.

> This does not mean that any type of clutter will benefit 30second commercials. It suggests, however, that varying commercial lengths within a pod can benefit the longer commercials.

We also found that the effectiveness of a :30 is greatly influenced by the length of the commercial that precedes it and is

greatly influenced by the length of the commercial that follows it.

> • When a:15 follows a:30, recall of the :30 is sizably increased and the commercial is rated as far more involving and appealing.

Briefly summarized, here are the key implications for the adver-

tising community.

Of primary importance are the two major risks that this research illuminated-risks that clearly escalate as use of shorter units increases.

First is the risk of further alienating prime prospects. Throughout this study, it was the younger viewer who was most sensitive to clutter and became, as clutter increased, most negatively disposed toward advertising. No such negative attitude was directed, however, at the program in which the additional clutter occurred. Younger viewers clearly blame the advertisers and not the media for long program inter-

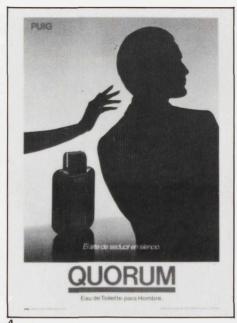
Second is the risk of reducing the effectiveness of advertising and by effectiveness more is meant than recall and communication. Remember that viewers did not like: 15s as much as: 30s and found them to be more irritating. Creating shorter length commercials, without considering these potentially negative reactions, puts the effectiveness of advertising at fur-

Our responsibility in the arena of advertising research resides in the development and continued use of copy-testing procedures that can sensitively evaluate the effectiveness of shorter length commercials in relation to their longer counterparts.

ther risk.

We saw, as others have seen. that :15s can achieve well over 50 percent of the recall and playback of :30s. We also saw their evident limitations. The shorter length commercial can be a very effective and value-added message unit, provided it is executed with high regard for its quality and viewer appeal and provided responsible restraint is exercised in its proliferation.







1,2,3 Ford España (Madrid) Since 1984, Ford has commanded a strong presence in the streets of Spain, thanks to a successful outdoor strategy that maintains the spirit of Fiesta and helps the launch of new models.

ron Bacardí... en compañía.

- 4 Quorum (Barcelona) This magazine campaign captured the attention of a sophisticated audience for an exclusive fragrance in a striking, seductive way.
- **5,6,7 Bacardi (Madrid)** An exotic island, a distant yacht and an overheard voice—this Bacardi campaign appeared in magazines and on billboards.
- **8 Maizena (Barcelona)** Useful—in superlative! Maizena, a fine corn flour, is a traditional product of CPC. These magazine ads focused on preparing local specialties.
- **9,10 Beefeater (Madrid)** "How rare are good things" and "A Beefeater martini is sinfully good" proclaim these headlines from magazines and posters.

















Es suave con tus labios, es absorbente...

...y resiste una comida entera.

Servilletas
Scottex

Alora con promoción iRegalo Seguro!

In promoto a unida con promoción iRegalo Seguro!

In promoto a



ESTE OTONO, MARGARET ÁSTOR ES...

EN CONTRASTE

FOR SPRINGE A PROPERTO A STORY AND A STORY

11 Cia Metropolitano de Madrid (Madrid) Sunday supplements and posters carry the message for Madrid's Metro.

14

**12 DeBeers (Madrid)** A bold idea announces new collections of diamond jewelry for men through posters, displays and invitations.

**13 Scottex (Madrid)** A lipstick kiss for a soft, absorbent paper napkin. The campaign appeared in magazines.

**14 Kodak (Madrid)** A point-of-purchase message for Kodacolor VR films.

15 Margaret Astor (Barcelona) A bright, young Beecham cosmetic brand. "Carmen"—Spanish and International—is the beauty program created for Autumn '84.

15

13







17

16 Burger King (Madrid)
"Broil your Whopper to your
taste". Phone boxes in major cities announced the new way to
enjoy a Whopper.

17 Fisher-Price (Barcelona) One of a series of four-color spreads appearing in magazines throughout the brand's launch.

18 Hornimans Tea-:30 (Barcelona) During a typically English polo match, our hero savors a cup of Hornimans tea after he abandons the game to rescue a rabbit. Hornimans is Spain's number one tea brand.

19 Puig Agua Brava-:30 (Barcelona) Windsurfing, a fashionable sport at the moment in Spain, is used to express the "live the moment" adventure concept. The advertising is addressed to young modern people.

20 Puig Agua Lavanda—:30 (Barcelona) A visual game in which the actors are reflected in a transparent lake with a fresh green background. The perfume of flowers and the freshness of water are captured in a soft mood-creating jingle.









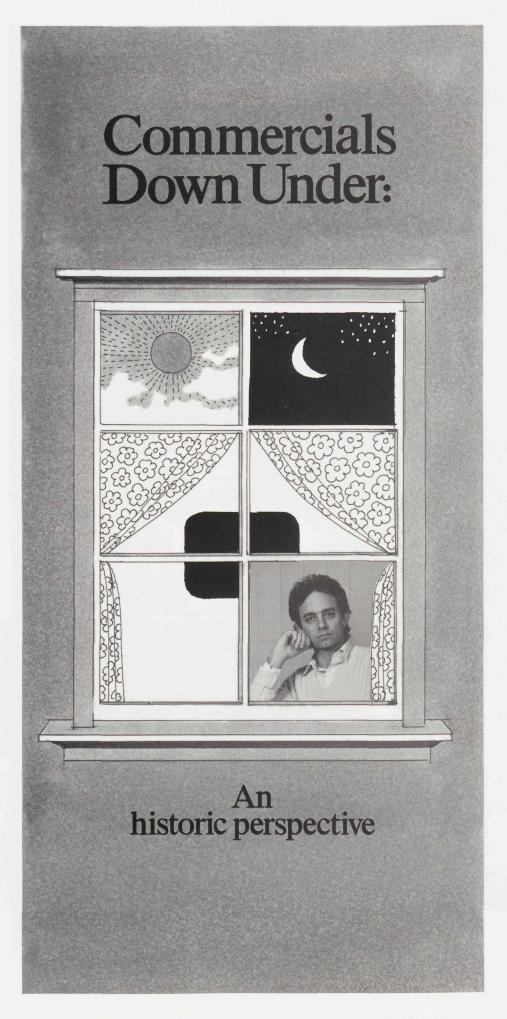








20



Australian films have been much in the news over the past few years. A number of Australian directors have recently completed American features—Peter Weir's "Witness" with Harrison Ford; Gillian Armstrong's "Mrs. Soffel" with Diane Keaton; Bruce Beresford's follow-up to "Tender Mercies," "David" with Richard Gere.

But what of the Australian film industry? And, since it affects the business we're in, what of the commercials industry in

particular?

## The impact of TV.

To understand the commercials scene in Australia today, we need to go back to 1956, and the advent of television. Prior to '56, Australian features had been strongly influenced by Hollywood productions. Over the years, film stock and equipment had been sourced from the U.S. Special effects and technical crews used the American movies they saw as their textbooks and copied them, achieving results by trial and error.

When television arrived, it followed that American TV, rather than the British model, was copied. This emulation was complete right down to a heavy scheduling of imported American programmes along with local remakes of U.S.

quiz shows.

Reaction to what was considered the "Coca Colanisation" of Australian culture was inevitable.

## Australian commercials; Australian crews.

The Australian Broadcasting Tribunal laid down guidelines to regulate the types of programming that were acceptable. With the introduction of its recommendations came the quotas for local content in drama programming and a heavily lobbied-for regulation which stated that all the commercials shown on Australian TV had to be shot by Australian crews. This regulation didn't stop the Americanisation process, as a large number of commercials were frame-for-frame copies of their American counterparts. (Global marketing is nothing new!) What these copies did provide, however, was an excellent training ground for Australian directors, technical crews and laboratories. In fact, it's been said that this insistence on commercials being shot or reshot by Australian crews went a long way toward establishing a foundation for a viable film industry in Australia.

## Rebirth or something like it.

With the introduction of colour TV in 1975 came the wide use of videotape for distribution of commercials. Some laboratories were forced to close. But the momentum was there. Companies had started full-service studios with production and editing staff. They'd invested in a comprehensive range of technical equipment.

With all this equipment and experience, the question was inevitable: "Why not make features?"

But now the inspiration came from sources other than America. Melbourne and Sydney had well-developed film-appreciation societies and international film festivals. It was these films that consciously and subtlely influenced the rebirth. But it still wasn't easy. Television had taken its toll on cinema-going. The audiences were staying home no matter what country the films came from.

So the film industry turned to television again and TV provided steady if undemanding work. The industry fragmented into documentary film makers, TV drama crews and commercial makers. Only a few could concentrate on features exclusively. And yet it was commercial production that provided the continuity for the features crews. Directors of photography might do one or two films a year, working for low rates of pay, because they were dedicated to the work, and because they were making their living from commercials. This also applied to the equipment-hire companies, special effects, set design and construction crews.

## Training and taxation.

But there were two other factors that contributed to the growth and development of the film industry to what it is today. The first dates back to 1968 and the short term of Liberal Prime Minister John Gorton. At this time, the Australian Film and Television School was started, and graduating students were to become the first industry people *trained* for feature-film production.

Later, the Labour Government of Gough Whitlam (1972-1975) introduced a series of taxation concessions to the industry to attract investment. This encouraged a wave of production that has continued until the present day.

With this momentum built by tax concessions, the doorway to feature film making was opened for many commercials directors and cameramen. Fred Schepsi, a successful commercials director, was among the first to make the transition successfully, in Australia, and then in the U.S. (his "Iceman" was released last year in America). Bruce Beresford, Tony Williams, Igor Auzins, John Clarke and a number of others all produced features during this period, some going back to commer-

cials work and others continuing on feature production. And the best commercials cameramen became directors of photography. Peter James, Russell Boyd, Geoff Burton, Vince Monton, David Gribble and Ian Baker have all had notable success in Australia and now overseas.

The styles of these cameramen translated well to the longer format of features, giving Australian movies a contemporary glossiness that contributed to their success.

## What does it mean to me?

The feelings of advertising agencies are somewhat mixed on the feature-film successes they have been indirectly responsible for. When there are a number of features or mini-series in production, there is not only a shortage of lighting cameramen but the best crews are also not available. In turn, this has meant that a lot of younger technicians have been given a chance to develop their skills—a situation that can sometimes affect the final product!

At times like this, forward planning in pre-production is more than essential. Crews have to be booked well in advance. Productions can be delayed until a desired lighting cameraman is available. A preferred director may be involved in a feature-film project.

Yet there is a vitality and flexibility in the industry that rubs both ways. Features and commercials stand to benefit when the combinations are right. Australian representation in the world features markets and in commercials awards is proof positive of this.

by Terence Hammond, creative director, JWT/Melbourne



MOVING ON:

John Florida, formerly president and general manager JWT/Mexico, has been named general manager of JWT/San Francisco.



Bill Peniche, formerly general manager JWT/Venezuela, will replace John as president of JWT/Mexico and regional director for Central America.



Horacio Diez, formerly general manager JWT/Argentina, has been named general manager JWT/Venezuela. Horacio will assist Lee Preschel, regional director of Latin America, with the supervision of JWT offices in Argentina, Bolivia, Paraguay and Uruquay.



Marcos Golfari, formerly client service director JWT/ Argentina, replaces Horacio as president of JWT/Argentina and regional director for Bolivia, Paraguay and Uruguay, reporting to Lee Preschel.



## **NEW YORK:**

Mayor Koch dropped in to schmooze—that's gossip-with about 300 JWT/New York employees, kicking off a program of "J. Walter People" designed to bring interesting folk to the agency for the stimulating exchange of information. The Mayor said, among other things, that he thought the New York apartment crunch would ease if more people got married. But he showed no signs of doing so himself. JWT/New York designed and produced a special commercial for hizzoner and he loved it.

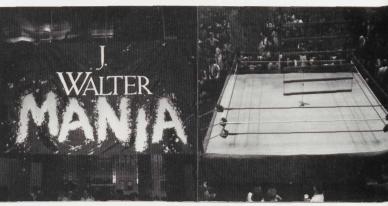


## SINGAPORE:

JWT/Singapore held a weekend media seminar, the first of its kind in the Asia/Pacific/South Africa Region, on June 22 and 23, at the Changi Meridien Hotel. The two-day seminar included presentations by George Clements, director of development, on JWT resources; and Cheong Shin Keong, media director JWT/Hong Kong, on media principles in practice. Work sessions in which the account services and media departments reversed roles and prepared media briefs and plans were conducted, as well as a workshop focusing on key industry issues. A guest speaker, Larry Dell, of the Asian Wall Street Journal, gave a presentation on corporate advertising.

This is the first in a series of out-of-office seminars planned by JWT/ Singapore for the purpose of upgrading professionalism and promoting increased understanding of the functions of the various departments within the agency. The response from participants was enthusiastic.







## LAS VEGAS:

Pictured at the Midas Muffler dealers' convention in Las Vegas. Ron Kovas with JWT Direct/Canada personnel and two of the stars of the latest Midas mini-epic commercial: Bob Tessier ("The Longest Yard"), and Richard Kiel (James Bond's adversary, Jaws, in "Moonraker").

Left to right: Norman Rigg, Richard Truman, Bob Tessier, Tony MacDonald, Walt Kroboth (Hill and Knowlton/Canada), Michael Dale, Gerald Bramm, Ron Kovas.

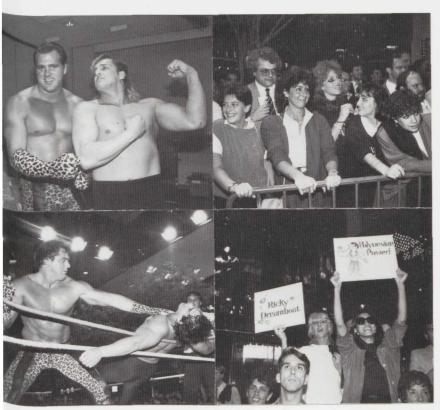
Seated: Terri Carson, Richard Kiel.



## HONG KONG:

JWT/Hong Kong copywriter Margaret Tsui received a Gold Award for the best packaged-goods television commercial at the annual 4A's Creative Awards evening. The commercial was for Nestlé Nespray. (The award is being presented by television authority Commissioner Harold Kwok.)

## mallover



## **NEW YORK:**

JWT/USA had a slam bang success with J. Walter Mania, a wrestling exhibition and thank-you party for several hundred suppliers. The atrium lobby became an arena where Ricky Steamboat pinned Brutus Beefcake—to the delight of guests and staffers who consumed Miller Beer, Pepsi and Nestlé candy bars and danced into the evening. The trade press loved it and unleashed their punsters ("JWT's Welcome Mat," etc.).

## **NEW YORK:**

The speeches were graceful, witty and warm at Arnold Grisman's thirtieth anniversary party, in keeping with the character of the guest of honor. June 6th was the big day and New York was the place. Many of Arnold's friends gathered in the executive dining room to regard with pleasure the long and illustrious career he has enjoyed at Thompson, from his earliest days as a copywriter through what Denis Lanigan called "fighting in the trenches on those incredible days on Ford," a stint as JWT/New York creative director—the very first such, and on to his present eminence as assistant to the chairman for creative resources. (Without him, Roy Glah said, we'd be speechless.)

Don Johnston concluded his affectionate remarks with the presentation of a personal gift—a box of Arnold's favorite cigars. Harry Clark handed over—no, not the proverbial gold watch—but a splendid Tiffany clock. The most delightful surprise for bibliophile Arnold was a rare photograph of Mark Twain that has never

been reproduced.



Denis Lanigan, Tom Sutton, Don Robertson, Michael Gill, Richard Kostyra and many other absent friends and fans sent felicitations from across the continent and around the globe.

Don Johnston summed up the feelings of Arnold's friends and colleagues this way: "In the U.S. Marine Corps, only the very best may aspire to thirty years of service. The Corps is Darwinian with regard to the process of selection and survival. As a disciple of Sam Meek, I would like to think that our own veterans are survivors of a similar and rigorous process and that Arnold Grisman is indeed one of the fittest."

## LONDON:

For his services to advertising, Jeremy Bullmore, chairman, JWT/London, was named C.B.E. (Commander of the British Empire) on the Queen's birthday list. Formal investiture of this very distinguished honor takes place later in the summer.



## CHICAGO:

JWT/Chicago raises a stein to celebrate the acquisition of the Miller Brewing Company's superpremium brand Löwenbräu. "Some of the best and most experienced people in beer advertising work in our Chicago office," said Burt Manning in his congratulatory memo.

